

## APPENDIX 4

**From:** [Omar Al-Magribi](#)  
**To:** [Busfield, Louise](#)  
**Subject:** Re: Palm Lounge, 23 Poole Hill, Bournemouth, BH2 5PW (M222331)  
**Date:** 07 November 2024 20:05:36  
**Attachments:** [image003.png](#)  
[image005.png](#)

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Hi Louise,

That's fine. If it is a requirement, then we will comply and get door supervisors for the weekend.

Kind Regards  
Omar

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**From:** BUSFIELD Louise 8952 [REDACTED]  
**Sent:** Thursday, November 7, 2024 9:37 AM  
**To:** 'Omar Al-Magribi' [REDACTED]  
**Subject:** RE: Palm Lounge, 23 Poole Hill, Bournemouth, BH2 5PW (M222331)

Good morning Omar

Thank you for your email, and whilst I appreciate that you will not be selling alcohol you will still be operating in the Night Time economy and therefore expose yourself, customers and staff to the potential of customers coming from other premises who may be intoxicated, volatile or even unwell through drink or drugs.

There are numerous late night premises that do not sell alcohol but whose licences are still conditioned for security and I would ask you to reconsider your position, especially given the geographic location of your premises in a busy and vibrant part of town.

As an operator you are responsible for the protection of your premises, staff and customers alike and the provision of SIA would offer these safeguards.

Kind regards



**Louise Busfield 8952**

Licensing Officer

Mobile: [REDACTED]

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Drug & Alcohol Harm Reduction Team  
Bournemouth Divisional Headquarters  
5 Madeira Road  
Bournemouth  
Dorset Police  
BH1 1QQ

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**From:** Omar Al-Magribi [REDACTED]  
**Sent:** Wednesday, November 6, 2024 1:52 PM  
**To:** BUSFIELD Louise 8952 [REDACTED]  
**Cc:** yousif Almagribi [REDACTED]  
**Subject:** Re: Palm Lounge, 23 Poole Hill, Bournemouth, BH2 5PW (M222331)

Good afternoon Louise,

Hope you are well.

Yes that's all fine we have no problem with any of the conditions that you have stated. We already have a CCTV system in place that monitors all of the entry/exit points. This CCTV system also covers a vast majority of the rest of the restaurant.

But with regards to the 2 SIA registered door supervisors, I don't believe that will be necessary considering the type of license we are applying for. We are a restaurant/cafe and not a bar or nightclub. We don't serve

alcohol and are not planning to in the future. The application for a premises license is only for a 'late night refreshment license' and not a license to serve alcohol. Upon there visit to us, the council stated that we can continue to remain open till 2 am as long as we don't serve hot food/drinks. So the only thing that will vary when we get the license is the fact that we are serving hot food after 11pm.

Please let me know what you think.

Kind Regards

Omar

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**From:** BUSFIELD Louise 8952 [REDACTED]

**Sent:** Tuesday, November 5, 2024 3:12 PM

**To:** [omar\\_almagrib](#) [REDACTED]

**Subject:** Palm Lounge, 23 Poole Hill, Bournemouth, BH2 5PW (M222331)

Good afternoon

Further to your application for a Premises licence, I set out below conditions which I believe to be appropriate and proportionate to your operation.

An incident log shall be kept at the premises. The log shall include the date and time of the incident and the name of the member of staff who has been involved. and made available on request to an authorised officer of the Council or the Police, which shall record the following:

any complaints received

any incidents of disorder

any faults in the CCTV system /or searching equipment / or scanning equipment

any visit by a relevant authority or emergency service

all crimes reported to the venue

This log to be checked on a weekly basis by the DPS of the premises.

A CCTV system, shall be installed to cover all entry and exit points enabling frontal identification of every person entering in any light condition. The CCTV system shall continually record and cover areas where alcohol is kept for selection and purchase by the public, whilst the premises is open for licensable activities. It shall operate during all times when customers remain on the premises. All recordings shall be stored for a minimum period of 31 days with correct date and time stamping. Recordings shall be made available immediately upon the request of Police or an authorised officer of the council throughout the preceding 31 day period. The CCTV system shall be updated and maintained according to police recommendations.

A staff member from the premises who is conversant with the operation of the CCTV system shall be on the premises at all times when the premises are open to the public. This staff member must be able to show a Police or authorised council officer recent data or footage with the absolute minimum of delay when requested.

CCTV shall be downloaded on request of the Police or authorised officer of the council. Appropriate signage advising customers of CCTV being in operation, shall be prominently displayed in the premises.

A documented check of the CCTV shall be completed weekly to ensure all cameras remain operational and the 31 days storage for recordings is being maintained.

On Friday and Saturday and any other day immediately preceding a Bank Holiday , 2 SIA registered door supervisors to be employed on the premises from 22:00 until close, or the last customer has left the immediate area.

Please do come back to me with your comments.

Kind regards



**Louise Busfield 8952**

Licensing Officer

Mobile: [REDACTED]

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